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| **Curriculum Vitae** | |
| **Personal information** | |
| First name(s) / Surname(s) | **Hien Quach Ngoc** |
| Address | Ha Noi |
| Nationality | Vietnam |
| Date of birth | 10-02-1991 |
| **Certificate** | **ISTQB foundation certification** |
| Technical skills and competences | * Database: MySQL * Web services: RESTful * CAN bus protocol, CAN database * Basic automation knowledge: robot framework * Telematics vehicle networking & connectivity * Vehicle offboard vs onboard diagnostics |
| Education background | * 2011 -2014: Bachelor of Information System |
| **Work experience: In descending order from the newest to the oldest** | |
| Name and address of employer  Dates  Project  Technology used  Occupation or position held  Main activities and responsibilities | Smart OSC- Pham Hung road, Hanoi  March 2021 - Now  Training automation  Robot framework  Automation QA  Training and self-research for automation test |
| Name and address of employer  Dates  Project | LG DCV centre- Pham Hung road, Hanoi  2018 – March 2021  GM OnStar’s services |
| Technology used | Telematics vehicle networking & connectivity, Controller area network (CAN) protocol, diagnostic trouble code (DTC), vehicle offboard vs onboard diagnostics |
| Occupation or position held | Senior QA |
| Main activities and responsibilities | Validate OnStar’s telematics feature using software Vehicle spy 3, Automotive test tool |
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| Name and address of employer | FPT software - Duy Tan street, Cau Giay district, Hanoi |
| Dates | From Nov 2014 till March, 2018 |
| Project | **SHIBizApps** |
| Technology used | Nintex Form, Nintex Workflow, SharePoint 2013, MySQL database |
| Occupation or position held | Senior QA |
| Main activities and responsibilities | Web application testing |
| Project | **JIEM- Dantai portal** |
| Technology used | HTML, CSS, jQuery, PHP, MySQL database |
| Occupation or position held | Quality engineer |
| Main activities and responsibilities | Analysis requirement, website testing |
| Project | **Info trends Strategic Map Service** |
| Technology used | HTML, CSS, jQuery, PHP, MySQL database |
| Occupation or position held  Main activities and responsibilities | Quality engineer  Web applications enhance and maintain Strategic Map Service system testing  using API testing |
| Project | **DirectTV\_DIVA\_MOBILE, DirectTV US\_TEST** |
| Technology used | Objective-C, HTML, CSS |
| Occupation or position held | Quality assurance |
| Main activities and responsibilities | Process and final inspection control |