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| **Curriculum Vitae** | |
| **Personal information** | |
| First name(s) / Surname(s) | **Hien Quach Ngoc** |
| Address | Ha Noi |
| Nationality | Vietnam |
| Date of birth | 10-02-1991 |
| **Certificate** | **ISTQB foundation certification** |
| Technical skills and competences | * E-commerce: Magento, payment methods, printers, barcodes device, cash draws, check out flow, iBeacon, passbook. * Media: photo, gif, audio, video, streaming, pdf * Data Structures / Algorithms * Hardware: Location, Bluetooth, camera, force touch, gesture * OTT: Chat, video call, voice call, news feed * Social: facebook, twitter. * Web services: SOAP, RESTful * Push notification * Security (en/decrypt, keychain) * OpenCV, GPUImage, QuaztCore framework * Big data - CoreData (synchronous, asynchronous) * Multi-thread. * Use HTML,CSS, JS for mobile projects: chart, logic (to reuse), HTML canvas, invoices, statics page content. * Analytics, tracking, multi-theme, multi-language * Architecture design * Artificial Intelligence * Data mining for stock, CRM (customer relationship management), report system and suggestion. |
| Education background | * 2006 -2010: Bachelor of Information System, |
| **Work experience: In descending order from the newest to the oldest** | |
| Name and address of employer  Dates | LG DCV centre  2018 - Now |
| Project | GM OnStar’s services |
| Technology used | Telematics, Controller area network (CAN) protocol, diagnostic trouble code (DTC), simulation vehicle system |
| Occupation or position held | Senior QA |
| Main activities and responsibilities | Validate OnStar’s telematics feature using software Vehicle spy 3, Automotive test tool |
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| Name and address of employer | FPT software Duy Tan street, Cau Giay district, Hanoi city |
| Dates | From Nov 2014 till March, 2018 |
| Project | **SHIBizApps** |
| Technology used | Nintex Form, Nintex Workflow, SharePoint 2013, MySQL database |
| Occupation or position held | Senior QA |
| Main activities and responsibilities | Web application testing |
| Project | **JIEM- Dantai portal** |
| Technology used | HTML, CSS, jQuery, PHP, MySQL database |
| Occupation or position held | Quality engineer |
| Main activities and responsibilities | Analysis requirement, website testing |
| Project | **Info trends Strategic Map Service** |
| Technology used |  |
| Occupation or position held  Main activities and responsibilities | Quality engineer  Web applications enhance and maintain Strategic Map Service system testing |
| Project | **DirectTV\_DIVA\_MOBILE, DirectTV US\_TEST** |
| Technology used | Objective-C, HTML, CSS |
| Occupation or position held | Quality assurance |
| Main activities and responsibilities | Process and final inspection control |